<u>Survey focused on Digital Offerings</u>

1. How much have you missed the Belmont Public Library?
    a. Wait a minute… was the library closed?
    b. A little
    c. A lot
    d. I'm outside of the building right now holding a stereo over my head!

2. What have you missed the most about the Library?
    a. Browsing physical materials
    b. Coming to programs
    c. Seeing the staff
    d. Using the computers etc.
    e. Getting some quiet work done

3. What digital resources have you used while the Library has been closed, check all that apply.
    a. Virtual Programming
    b. Overdrive - Ebooks
    c. Libby -Ebooks
    d. Audiobooks
    e. Hoopla -Ebooks, Movies, Music
    f. Kanopy – Movies and Great Courses
    g. Acorn TV – British Television
    h. Current Newspapers / Magazines
    i. Historic Newspapers / Documents
    j. Recommendations for Library Staff
    k. Other Databases available through our website
        i. If so, which ones. (Text Box)

4. What resources have you been using THE MOST from a distance (please rank the top 3
    a. Virtual Programming
    b. Overdrive - Ebooks
    c. Libby -Ebooks
    d. Audiobooks
    e. Hoopla -Ebooks, Movies, Music
    f. Kanopy – Movies and Great Courses
    g. Acorn TV – British Television
    h. Current Newspapers / Magazines
    i. Historic Newspapers / Documents
    j. Recommendations for Library Staff
    k. Other Databases available through our website
        i. If so, which ones. (Text Box)

5. If the Library could increase offerings in a specific area, what would be your top choice?
    a. Ebooks

  b. Audiobooks
  c. Streaming TV / Movies
  d. Digital Magazines
  e. Items in the Library of Things
  f. Additional Newspapers and Periodicals
  g. Some of the other items in Questions 3 and 4? Which One? Text Box

6. Something else (Text Box)Do you know what the Library of things is? (Or could ask Have you ever borrowed anything from the library of things and make choices Yes, No and What is the Library of Things??)
  a. Yes
  b. No

7. Where there any services that we offered during the closure that you think we should offer permanently?
  a. Virtual programming
  b. More digital offerings (More or "Expanded")
  c. Curbside pickup of materials
  d. More Homebound Delivery
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8. Demographics Questions – my age is:
  a. Under 18
  b. Between 18-35
  c. Between 36-45
  d. Between 46-55
  e. Between 56-65
  f. 65+

9. Demographics Question: Check all that apply – In my home we have (include yourself):
  a. Children age 0-5
  b. Children age 6-10
  c. Children age 11-13
  d. Teenagers age 14-19
  e. Children/Adults in their 20s
  f. Adults in 30s-40s
  g. Adults 50-65
  h. Adults 65+

10. What services do you see at the Library now that you'd like to see more of in the next five years? Text Box

What services would you be interested in seeing at the Library in the next 5 years that you don't see now? Text Box

Date	Time	Staff Member	Program	Age	Live? Recorded?	# of Attendees
4/7/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	10
4/14/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	8
4/15/2020	2:00 PM	Nancy	Belmont Book Discussion Private	Adults	Live	4
4/16/2020	7:00 PM	Chris/Lauren	Nonfiction Book Club	Adults	Live	5
4/17/2020	3:00 PM	Deborah	Backyard Birds	Kids	Live	75
4/21/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	9
4/22/2020	10:00 AM	Deborah	Music and Movement with Rubi	Kids	Live	35
4/25/2020	10:00 AM	Corinne	Tai Chi	Adults	Live & Recorded	16
4/28/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	9
4/28/2020	7:00 PM	Chris/Ellen	Cookbook Club	Adults	Live	16
4/29/2020	3:00 PM	Deborah	Habitat Life Under a Log	Kids	Live	30
4/29/2020	5:00 PM	Corinne	Tai Chi	Adults	Live & Recorded	16
4/30/2020	7:00 PM	Nancy	Getting to Know Ancestry	Adults	Live	18
5/1/2020	12:30 PM	Lauren/Ellen	Knitting Club	Adults	Live	7
5/5/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	9
5/6/2020	10:00 AM	Deborah	Music and Movement with Rubi	Kids	Live	22
5/8/2020	10:00 AM	Deborah	Virtual Storytime	Kids	Live	25
5/9/2020	10:00 AM	Corinne	Tai Chi	Adults	Live & Recorded	13
5/12/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	9
5/12/2020	3:00 PM	Deborah	Habitat Vernal Pools	Kids	Live	30
5/13/2020	2:00 PM	Nancy	Belmont Book Discussion Public	Adults	Live	3
5/14/2020	5:30 PM	Corinne	Cooking Class	Adults	Live & Recorded	13
5/15/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	9
5/16/2020	11:00 AM	Deborah	Powers Musical Storytime	Kids	Live	80
5/18/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	8
5/19/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	8
5/20/2020	10:00 AM	Deborah	Music and Movement with Rubi	Kids	Live	25
5/20/2020	5:00 PM	Corinne	Tai Chi	Adults	Live	9
5/21/2020	5:30 PM	Corinne	Cooking Class	Adults	Live & Recorded	19
5/21/2020	7:00 PM	Chris/Lauren	Nonfiction Book Club	Adults	Live	2
5/22/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	9
5/23/2020	10:00 AM	Corinne	Tai Chi, Level 1	Adults	Live	10
5/26/2020	11:00 AM	Deb	Matt Heaton Virtual Concert	Kids	Live	32
5/26/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	4
5/27/2020	3:00 PM	Deb	Habitat: Raising Baby Animals	Kids	Live	21
5/27/2020	5:00 PM	Corinne	Tai Chi, Level 2	Adults	Live	11
5/28/2020	5:30 PM	Corinne	Cooking Class	Adults	Live & Recorded	20
5/29/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	8
6/1/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	5
6/2/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	5
6/3/2020	10:00 AM	Deb	Music and Movement with Rubi	Kids	Live	21
6/5/2020	10:00 AM	Deb	Concert with Emily Hall	Kids	Live	30
6/5/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	9
6/5/2020	10:00 AM	Corinne	Tai Chi, Level 1	Adults	Live	28
6/8/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	5
6/9/2020	10:00 AM	Deb	Puppet Show with Leigh Baltzer	Kids	Live	34
6/9/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	9
6/10	10:00 AM	Deb	Storytime with Deborah	Kids	Live	10
6/10/2020	5:00 PM	Corinne	Tai Chi, Level 2	Adults	Live & Recorded	16
6/12/2020	10:00 AM	Deb	Music and Movement with Rubi	Kids	Live	31
6/12/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	9
6/15/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	2
6/16/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	5
6/16/2020	3:00 PM	Deb	Architecture with Pop Up Art School	Kids	Live	10
6/17/2020	10:30 AM	Deb	Baby Sign Language with Sheryl White	Kids	Live	4
6/18/2020	3:00 PM	Deb	Becca's Feat on Feet	Kids	Live	55
6/18/2020	7:00 PM	Chris/Lauren	Nonfiction Book Club	Adults	Live	0
6/19/2020	11:00 AM	Deb	Concert with Matt Heaton	Kids	Live	30
6/19/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	10
6/20/2020	10:00 AM	Corinne	Tai Chi, Level 1	Adults	Live	10
6/22/2020	11:00 AM	Miriam	Books & Bites with Nina Sankovitch	Adults	Live & Recorded	10
6/22/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	4
6/23/2020	10:00 AM	Deb	Puppet Show with Leigh Baltzer	Kids	Live	35
6/23/2020	1:00 PM	Nancy	Spanish Club	Adults	Live	8
6/23/2020	6:30 PM	Deb/Corinne	Pond Talk with Habitat	All Ages	Live	20
6/24/2020	10:00 AM	Deb	Music and Movement with Rubi	Kids	Live	38
6/24/2020	5:00 PM	Corinne	Tai Chi, Level 2	Adults	Live	12
6/26/2020	10:00 AM	Deb	Concert with Emily Hall	Kids	Live	16
6/26/2020	12:30 PM	Corinne	Knitting Club	Adults	Live	8
6/29/2020	2:00 PM	Corinne	Craft & Chat	All Ages	Live	
6/29/2020	7:00 PM	Corinne	Thru-Hiking the Appalachian Trail	Adults	Live	
6/30/2020	1:00 PM	Nancy	Spanish Club	All Ages	Live	
6/30/2020	3:00 PM	Deb	Habitat - Ready for Reptiles?!	Kids	Live	
7/7/2020	7:30 PM	Chris/Nancy/Lauren	Virtual Trivia Night	All Ages	Live	
7/11/2020	10:00 AM	Corinne	Tai Chi, Level 1	Adults	Live	
7/13/2020	10:00 AM	Nancy	Practice Your English II	Adults	Live	
7/13/2020	11:00 AM	Nancy	Practice Your English I	Adults	Live	
7/15/2020	7:00 PM	Corinne	Tai Chi, Level 2	Adults	Live	
7/16/2020	7:00 PM	Lauren	Nonfiction Book Club	Adults	Live	
7/20/2020	10:00 AM	Nancy	Practice Your English II	Adults	Live	
7/20/2020	11:00 AM	Nancy	Practice Your English I	Adults	Live	
7/22/2020	3:00 PM	Nancy	Book Discussion: Light Between Oceans	Adults	Live	
7/23/2020	11:00 AM	Miriam	Books & Bites with Julie Dobrow	Adults	Live	
7/25/2020	10:00 AM	Corinne	Tai Chi, Level 1	Adults	Live	
7/27/2020	10:00 AM	Nancy	Practice Your English II	Adults	Live	
7/27/2020	11:00 AM	Nancy	Practice Your English I	Adults	Live	
7/29/2020	7:00 PM	Corinne	Tai Chi, Level 2	Adults	Live	

Total Live Attendees	Attendees for "Kids"	Attendees for "Adults"	Attendees for "All Ages"	Total Programs	Total "Kids" Programs	Total "Adults" Programs	Total "All Ages" Programs
1146	689	413	44	87	23	55	9

April Total	April "Kids"	April "Adults"	April "All Ages"	April	April "Kids"	April "Adults"	April "All Ages"
251	140	111	0	13	3	10	0

May Total	May "Kids"	May "Adults"	May "All Ages"	May	May "Kids"	May "Adults"	May "All Ages"
406	235	163	8	25	7	17	1

June Total	June "Kids"	June "Adults"	June "All Ages"	June	June "Kids"	June "Adults"	June "All Ages"
489	314	139	36	35	13	15	7

July Total	July "Kids"	July "Adults"	July "All Ages"	July	July "Kids"	July "Adults"	July "All Ages"

Title	IGTV Views	FB Views	Total Views	Total Videos	All Videos, Total Views		Views are current as of...
Bubble, Bubble, Pop!	265		265	37	5839		June 23, 2020
Two Little Monkeys	190						
Tea Break	198						
Where is Bunny?	171	180	351				
Let's Make a Sandwich	175						
Hippos Go Berserk	157	180	337				
Little Mouse, Little Mouse	171						
Silly Hat	133	129	262				
Good Morning!	92	128	220				
Bee-Bim-Bop!	81	122	203				
5 Little Hot Dogs	107	78	185				
What's the Weather Like?	139	92	231				
Hippo on the City Bus	80	87	167				
Dear Zoo	86	123	209				
Toast in the Toaster	68	93	161				
Muncha! Muncha! Muncha!	60	68	128				
Boo Hoo Baby	60	77	137				
Night Pirates	34	77	111				
Grumpy Bird	49	73	122				
I Love Tacos	68	113	181				
Zoom, Zoom, Zoom	69	69	138				
Mother, Father, and Uncle John	74	45	119				
Little Red Wagon	45	64	109				
Here is a Bag Part 1	62	79	141				
Here is a Bag Part 2	40	66	106				
Little Mousie Brown	53	83	136				
Red Light, Green Light	63	90	153				
Mama's Sleeping	65	84	149				
Charlie Chick	95	55	150				
Quack Hello	54	107	161				
Dance your Fingers	69	97	166				
Sam Who Never Forgets	56	86	142				
Here is a Beehive	72	79	151				
Bag of Bugs	128	109	237				
5 Plump Peas	135	89	224				
If you Plant a Seed	50	68	118				
Our Hands Say Thank You	92	77	169				
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Framework for Library Budget Considerations and Discussion

The Massachusetts Board of Library Commissioners outlines several criteria for operation and certification. If a library does not meet these requirements, then they face losing certification.

To be a certified by the Massachusetts Board of Library Commissioners, the library must:
1. Meet the Municipal Appropriation Requirement (Our current FY21 is within 80K of failing to meet the MAR)
2. Meet the minimum standards of free public library service
3. Remain open a minimum number of hours per week
4. Allow non-resident borrowing
5. Expend a percentage (based on population) of the municipal appropriation on materials
6. Have a Director with a Master's Degree in Library Science

By meeting these State requirements, the Town of Belmont receives the following benefits:

1. The Library is allowed continued membership to the Minuteman Library Network which in turn allows interlibrary loans, reciprocal borrowing privileges and free use of other libraries for Belmont patrons.

2. The Library is allowed access to grants and ensures yearly state funding. Belmont Library usually receives in the range of $25,000 - $35,000 per year.

If a library or community does not meet these requirements, participation in the state program and in a consortium will be denied. This includes access to many state databases, curriculum, advocacy, the state aid funding, and most importantly our interlibrary loan program and connection with the Minuteman Library Network, of which Peter is a member of the Executive Board. It would be a challenging path to gain back certification. Requires 5 years of demonstrated progress and attainment of requirements.

In instances of extreme hardship, towns may apply for a waiver to retain access to these programs and services.
- Waivers require significant documentation from the community outlining the specific issue (in this case the budget in the COVID19 era). Attestations must be provided by senior municipal employee as well as from the library Director and Trustees
- Only 10 waivers per current guidelines will be granted statewide per year
- Waivers are for a specific issue and duration. Materials that must be submitted include detailed budgets for the year in question as well as budget details for forthcoming years to demonstrate that there is an agreed to and committed plan to remedy the issue

Focusing specifically on #1 above (The Municipal Appropriations Requirement) The MAR requires that the budget continues to grow year over year by 2.5%. If the FY21 budget was set to meet the MAR only, a lack of a 2.5% increase in FY22 would require we go through the waiver process.